

 <p>बैंक ऑफ महाराष्ट्र Bank of Maharashtra भारत सरकार का उद्यम एक परिवार एक बैंक</p>	<p><b>Human Resources Management Department</b> <b>मानव संसाधन प्रबंधन विभाग</b> Corporate Office, 134/1, Mont Claire, Baner - Pashan Link Road, Pashan, Pune - 411021 Tel: 020-71658611 ई-मेल / E-Mail: <a href="mailto:bomcowelfare@bankofmaharashtra.bank.in">bomcowelfare@bankofmaharashtra.bank.in</a></p>	
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AX1/Welfare/IBA GMI Policy -TPA/Cir 142/2025-26

Date: 05.02.2026

ALL THE BRANCHES/ OFFICES OF THE BANK

Madam / Dear Sir,

**Re: IBA GMI Employee and Retiree Policy 2025-26 - Health Insurance**

In order to facilitate better understanding of the health insurance policy and contact details of the TPA under the IBA GMI Employee and Retiree Health Insurance Policy 2025-26, and in view of the queries being received from employees and retirees, the details are reiterated for clarity.

**National Insurance Co. Ltd.** has been entrusted again by Indian Banks' Association vide Ref. HR&IR/ MBR/MEDINS/2476 dated 2<sup>nd</sup> September 2025 to provide health cover under IBA Group Medical Insurance Policy for both, Employees and Retirees (WITHOUT DOMICILIARY Policies for Retirees). The policy was due for renewal and now renewed from the 1<sup>st</sup> of November 2025.

**Modification in the IBA Employee Policy 2025-26:**

- Sum Insured for Award Staff has been increased from Rs 3.00 Lakh to Rs 4.00 Lakh.
- Sum Insured for Officer up to Scale V has been increased from Rs 4.00 Lakh to Rs.5.25 Lakh.
- Sum Insured for Officer Scale VI and above has been increased from Rs 4.00 Lakh to Rs.7.00 Lakh.

Employee Base Policy No	251100502510000133
Employee Top Up Policy No	251100502510000139

**Modification in the IBA Retiree Policy 2025-26:**

- Sum Insured for Award Staff has been increased from Rs 3.00 Lakh to Rs 4.00 Lakh.
- Sum Insured for Officer Staff up to Scale V has been increased from Rs 4.00 Lakh to Rs.5.25 Lakh.
- Sum Insured for Officer Scale VI and above has been increased from Rs 4.00 Lakh to Rs.7.00 Lakh.
- Officer Scale VI and above having choice of opting SI either Rs 5.25 Lakh or Rs 7.00 Lakh.
- Introduction of Add on Policy to cover Physically/Mentally challenged Dependent of Retiree.

Retiree Base Policy No	251100502510000199
Retiree Top Up Policy No	251100502510000223

Similarly, Top-Up Policy Cover for all Serving & Retirees is Rs 1.00 Lakh, Rs 2.00 Lakh, Rs 3.00 Lakh & Rs 4.00 Lakh which covers Without Domiciliary Expenses.

*Restricted*

**Health Insurance TPA (HITPA)** has continued as service provider for the current year IBA Employee and Retiree Group Medical Insurance Policy of the Bank.

Cashless claims as well as reimbursement claims of Hospitalization expenses incurred on or after 1<sup>st</sup> November 2025 will be processed by Health Insurance TPA (HITPA).

**Contact Details, E-mails, and Address of Health Insurance TPA (HITPA) is as under:**

Contact No: 1800-102-3600 / 1800-180-3600 (Toll Free No)

**For Claim Intimation of Reimbursement: Email Address:** [customerservice@hitpa.co.in](mailto:customerservice@hitpa.co.in)

Head Office Address: Health Insurance TPA of India Ltd.  
2<sup>nd</sup> Floor, Majestic Omnia Building,  
A-110, Sector 4 Noida,  
Uttar Pradesh -201301

**Link to download E-cards on mobile:**

For Employees	<a href="https://hitpa.co.in/IBADL.html">https://hitpa.co.in/IBADL.html</a>
For Retirees	<a href="https://www.hitpa.co.in/BOM.html">https://www.hitpa.co.in/BOM.html</a>

Area wise Contact details, Address for Claim submission, Claim Forms, Check List, Escalation matrix are enclosed as Annexure.

Claim documents should be directly submitted to TPA at the given address in the Annexure.

Yours faithfully

**(K. Rajesh Kumar)**  
General Manager  
HRM