

## Services for Customers with Disabilities

As per RBI circulars DBOD. No. Leg BC. 91 /09.07.005/2007-08 dated June 4, 2008; DBOD.No.Leg.BC.123/09.07.005/2008-09 dated 13th April 2009, DBOD. No. Leg. BC. 38 / 09.07.005/2012-13 dated 5th September 2012, DBOD.No.Leg.BC.113 09.07.005/2013-14 dated May 21, 2014 and DBR.No.Leg.BC.96/09.07.005/2017-18 dated 9th November, 2017 all banking services are being provided to persons with disabilities.

Bank of Maharashtra is committed to providing all our services to customers with disabilities without discrimination.

The RBI guidelines have been upheld by Bank's circulars on the matter. These circulars uphold the Bank's commitment to offer all its banking services and products to customers with disabilities without discrimination.

We are committed to make our websites, net banking, and mobile banking compliant to Web Content Accessibility Guidelines (WCAG).

Our bank has accessible ATMs set up as per the 'IBA Standards on Accessible ATM'. Details about such ATM location is [here](#)

Our branches are accessible to persons with disabilities. List of such branches can be seen [here](#)

In case a customer with disability is facing any difficulty in receiving any services of the bank please [Click Here](#) for contacts details for redressal of complaint.

Download "BANKERS' GUIDE FOR CUSTOMERS WITH SPECIAL NEEDS AND PERSONS WITH DISABILITIES" book Compiled by Indian Banks' Association. [Click Here.](#)