



Human Resource Management Department
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Phone no's - 020-71658611 www.bankofmaharashtra.bank.in



AX1/HRM/BM/Advisory/Circ_44/2026-27

Date: 16.07.2026

IMPORTANT ADVISORY FOR PENSIONERS

It has come to our notice that fraudsters are impersonating officials of the Bank's Head Office and contacting pensioners over phone calls and WhatsApp.

These fraudsters are:

- Claiming that they are calling from the Head Office, Pension Department.
- Sending fake Bank Identity Cards to gain the confidence of pensioners.
- Claiming that a new Pension Card is being issued or that pension records need to be updated.
- Asking for personal and banking details such as Aadhaar, PAN, Account Number, Debit Card details, OTP, PIN, CVV, passwords, etc., and using this information to fraudulently withdraw money.

Please Note:

1. Bank of Maharashtra never asks for your OTP, PIN, Password, CVV or any confidential banking details over phone, SMS, WhatsApp or email.
2. The Bank does not contact pensioners to collect personal or banking details for issuing Pension Cards or updating pension records.
3. The Bank never sends any link or APK file through SMS, WhatsApp or social media for Pension, KYC or Life Certificate purposes.
4. Do not trust any Identity Card or document shared through WhatsApp or social media without proper verification.

If you receive any such call or message:

- ✓ Do not share any personal or banking information.
- ✓ Do not click on any link or install any application/APK file.
- ✓ Disconnect the call immediately.
- ✓ Verify the authenticity of the communication with your nearest Bank of Maharashtra Branch or the Head Office Pension Department before taking any action.

For any clarification or assistance, please contact:

Your nearest Bank of Maharashtra Branch

OR

Head Office – Pension Department

Landline: 020-7165 8591 / 020-7165 8582

Email: bomcopf@bankofmaharashtra.bank.in / bomcopension@bankofmaharashtra.bank.in

Stay Alert. Stay Safe.

Never share your confidential banking information with anyone. Verify every suspicious call or message through official Bank channels before responding.

Yours faithfully,

(Ramachandra M. Ragiri)

General Manager

HRM



In case of fraud, please contact 📞 1930

Register complaint on 🌐 www.cybercrime.gov.in

📞 18002334526/18001022636

✉️ hocomplaints@mahabank.co.in / cmcustomerservice@mahabank.co.in

📞 +91 70660 36640

🌐 www.bankofmaharashtra.in

✕ f y in p @ mahabank